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| **Job Title** | SAP Consultant – Quality Management Module | | |
| **Responsible to:** | SAP Applications Manager | | |
| **Accountable to:** | SAP Applications Manager / SAP Projects Delivery Manager | | |
| **Responsible for:** | Vendor/Agency/HRL AMS resource | | |
| **Appointed Deputy** | N/A | | |
| **Job Function:** | SAP Functional SME for Support and Development | | |
| **Main Responsibilities** | | | |
| **Purpose of the role: -**  Support the business through the day-to-day management of the SAP Platform applications. This role operates in a fast-paced environment with regular collaboration with both internal and external stakeholders.  **Main Duties of the role: -**   * Provide 2nd/3rd line support for incidents reported to the service desk in line with SLA. * Design & deliver technical/functional solutions against specifications and blueprints in accordance with agreed standards and procedures * Complete unit and integration testing of developments in line with agreed processes ensuring completion within allocated timescales * Deliver regular release items (problems and requests) understanding business requirements and completing the design, build, testing and deployment of functional components. * For small projects, work with the solution lead to deliver overall solution track for the project * The role communicates internally with business users and externally with SAP * Support the acceptance and implementation of new functional solutions into the production environment ensuring relevant support documentation is available. * Develop and deliver release notes and key user training for all new or enhanced application functionality. * Complete detailed solution documentation for functional solutions * Provide technical expertise in systems applications within a nominated function * Keep abreast of advances of available technologies and best practice to identify and exploit new opportunities * To be aware of, actively promote, and implement Hitachi’s ethos, culture and values. * To be involved in Hitachi Rail Limited’s staff development and training and participate in PDP procedures. * To adhere to the Hitachi Rail Limited’s Equal Opportunities Policy. * To comply with and implement Hitachi Rail Limited’s Health and Safety policy. * To undertake any other reasonable duties and responsibilities as may be required | | | |
| **Safety Details** | | YES | NO |
| Job Holder is required to hold a relevant TRACK SAFETY competence | |  | 🗸 |
| This is a KEY SAFETY POST | |  | 🗸 |
| This is a SAFETY CRITICAL POST | |  | 🗸 |

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| **Job Skills, Experience and Qualifications** |
| **Essential Skills & Experience**  It is our expectation that successful applicants should be able to demonstrate many, if not all of the experience and skills listed below:  - Subject Matter Expert for SAP QM Module  - Minimum of 5 years’ experience in SAP QM functional Development / Support  - Minimum of 5 years’ experience working in a manufacturing/assembly environment  - Specific knowledge of SAP QM module including:  Integration with MM/WM/PP Modules  QM Inspection Plans, Lot Inspections, Results Recording  Quality Notifications  QM Master Data  QM Inspection Methods  Project Stock  Serialised / Split Valuation Materials  Batch Management  - Good understanding of integration with other SAP modules.  - Completed at least 3 significant full systems implementation lifecycles  - Completed solution configuration for primary module  - Operated in multi-project, matrix managed environment  - Experience of systems development and project management methodologies  - Understanding of ASAP and experience in delivering solutions within ASAP methodology  - Experience of Manufacturing/Service Management Organisations  - Excellent/effective communications skills to all levels of the organisation  **Qualifications:-**  Good standard of Secondary Education.  **Desirable Qualifications:-**  Relevant SAP module area certification is desirable.  Degree Qualified in IT discipline or similar relevant subject. |