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| **Job Title** | SAP Consultant – Quality Management Module |
| **Responsible to:** | SAP Applications Manager |
| **Accountable to:** | SAP Applications Manager / SAP Projects Delivery Manager |
| **Responsible for:** | Vendor/Agency/HRL AMS resource |
| **Appointed Deputy** | N/A |
| **Job Function:**  | SAP Functional SME for Support and Development |
| **Main Responsibilities** |
| **Purpose of the role: -**Support the business through the day-to-day management of the SAP Platform applications. This role operates in a fast-paced environment with regular collaboration with both internal and external stakeholders.**Main Duties of the role: -*** Provide 2nd/3rd line support for incidents reported to the service desk in line with SLA.
* Design & deliver technical/functional solutions against specifications and blueprints in accordance with agreed standards and procedures
* Complete unit and integration testing of developments in line with agreed processes ensuring completion within allocated timescales
* Deliver regular release items (problems and requests) understanding business requirements and completing the design, build, testing and deployment of functional components.
* For small projects, work with the solution lead to deliver overall solution track for the project
* The role communicates internally with business users and externally with SAP
* Support the acceptance and implementation of new functional solutions into the production environment ensuring relevant support documentation is available.
* Develop and deliver release notes and key user training for all new or enhanced application functionality.
* Complete detailed solution documentation for functional solutions
* Provide technical expertise in systems applications within a nominated function
* Keep abreast of advances of available technologies and best practice to identify and exploit new opportunities
* To be aware of, actively promote, and implement Hitachi’s ethos, culture and values.
* To be involved in Hitachi Rail Limited’s staff development and training and participate in PDP procedures.
* To adhere to the Hitachi Rail Limited’s Equal Opportunities Policy.
* To comply with and implement Hitachi Rail Limited’s Health and Safety policy.
* To undertake any other reasonable duties and responsibilities as may be required
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| **Safety Details** | YES | NO |
| Job Holder is required to hold a relevant TRACK SAFETY competence |  | 🗸 |
| This is a KEY SAFETY POST |  | 🗸 |
| This is a SAFETY CRITICAL POST |  | 🗸 |

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| **Job Skills, Experience and Qualifications** |
| **Essential Skills & Experience**It is our expectation that successful applicants should be able to demonstrate many, if not all of the experience and skills listed below:- Subject Matter Expert for SAP QM Module- Minimum of 5 years’ experience in SAP QM functional Development / Support- Minimum of 5 years’ experience working in a manufacturing/assembly environment- Specific knowledge of SAP QM module including:Integration with MM/WM/PP ModulesQM Inspection Plans, Lot Inspections, Results RecordingQuality NotificationsQM Master DataQM Inspection MethodsProject StockSerialised / Split Valuation MaterialsBatch Management- Good understanding of integration with other SAP modules.- Completed at least 3 significant full systems implementation lifecycles- Completed solution configuration for primary module- Operated in multi-project, matrix managed environment- Experience of systems development and project management methodologies- Understanding of ASAP and experience in delivering solutions within ASAP methodology- Experience of Manufacturing/Service Management Organisations- Excellent/effective communications skills to all levels of the organisation**Qualifications:-**Good standard of Secondary Education.**Desirable Qualifications:-**Relevant SAP module area certification is desirable.Degree Qualified in IT discipline or similar relevant subject. |